

## **Company 7 BBQ**

### **Preferred Customer Loyalty Rewards Program**

Double points all day Monday & Tuesday 2PM to 5PM!

Get 25 points as a startup gift!

### **Frequently asked Questions**

#### **How can I get a Loyalty Rewards card from Company 7 BBQ?**

Stop in at the restaurant or go through our drive thru, ask a Company 7 BBQ employee for your very own Loyalty Program Gift Card. The card is free of charge. You can also call us at 937-836-2777 and ask us to mail your card to you. If you have a gift card already you can also register that gift card as a loyalty rewards card (the same card is used for gift loading or loyalty loading).

#### **How do I register my card and start earning points?**

Company 7 BBQ has provided an easy way to register your card, all you need is your Name and email address.

- Register in the comfort of your own home. Go to [www.company7bbq.com](http://www.company7bbq.com) and click on the Loyalty Rewards Program link and you will be guided through setting up your card in a matter of minutes.

#### **Why should I register my card and join the program?**

The Loyalty Rewards program will save you money on our incredible BBQ and sides, and when you register the card with your name and email address you will immediately receive 25 points on your card. Remember, the sooner you register your card the sooner you start earning points for great BBQ. As a loyalty program member, you will also receive inside information on new menu items, specials, and all the exciting upcoming events at Company 7 BBQ before others.

## **What if I left my card at home, and I am at Company 7?**

We do not require that you give us your phone number when you register but if you do so, and you leave your card at home when visiting us, we can look up your profile with your phone number and add new points. You need your card to redeem rewards though (otherwise anyone with your phone number would be able to use your rewards).

## **My card is registered! How do I earn and redeem points?**

Whether you go through the drive thru, eat in the bar, or go through our Texas Style BBQ Line,....every time you visit Company 7 BBQ and enjoy Great BBQ be sure to show your loyalty program card when paying your bill. It is immaterial whether you are eating on sight or picking up food for take home. We will quickly swipe your card, and for every dollar you spend at Company 7 BBQ you will receive 1/2 point on your card (a full point on Mondays all day and Tuesdays from 2PM to 5PM). When you accumulate 100 points, your card will be credited with \$5 that can be used for future Company 7 purchases. You can use the \$5 immediately or you can let money accumulate on the card (\$5 will be added each and every time you earn 100 points) for a big night out in the future.

## **Can I add money to the Rewards Card?**

Yes, the card is set up as both a gift card and a rewards program card. So you can add money to your card at any time while visiting.

## **How can I check my points and my gift card balance?**

There are two easy ways to check your balance:

1. You can have your server, cashier, or drive thru attendant check your balance on your next visit
2. Or, sign up on line through [www.company7bbq.com](http://www.company7bbq.com) web link and check your balance at home

## **Can I earn points through outside catering?**

No sorry, catering sales do not earn points (but drive through sales do). Drop off and catering sales are higher cost offerings for us, but we feel it is important to offer the same low prices. However, we cannot further incentivize catering sales with points. We are sure you can understand.

## **Official Rules**

As a participant in the program you agree to comply with all the rules and policies of the program. And you understand that the terms and conditions of the program could be changed and/or discontinued at any time.

If your card is lost, stolen, or destroyed, accumulated points will be lost and cannot be replaced (although if you have provided your phone number, we can track your program in that manner).

Cards cannot be merged together, linked or combined.

Rewards can only be earned towards drive thru, pick up and dine in purchases. You cannot earn rewards for outside catering events.

When earning rewards only one rewards card can be used to earn points per transaction. Only the customer performing the transaction may use their rewards card.

You cannot turn your points or \$5.00 rewards in for cash (only Company 7 purchases). Points cannot be used to purchase outside catering events, or on the payment of taxes.